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# HARDWARE-BASED MAIL SERVER



Business-Friendly Email Management



Increased Effectiveness of Email Security



Email Traffic Auditing and Monitoring







Record-Based Email Backup and Restoration



Personal Webmail Use

# **KEY FEATURES**

# I. MAIL SECURITY & FILTERING

### • Mail Firewall

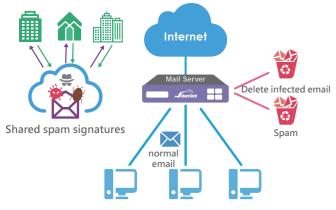
The multi-layered email firewall filters inbound and outbound email traffic to protect organizations from email-based threats. Through abnormal traffic detection, authentication failure detection, and sender verification, ShareTech Mail Server can intercept spam emails, mass email attacks, Trojan horse viruses, dictionary attacks, and hacker attacks.

## Dual Antivirus Engines

With built-in free ClamAV antivirus software, it can detect millions of viruses, worms, and Trojans. It auto-checks and auto-updates virus definitions daily and provides reports. Client may choose to purchase Kaspersky for extra protection.

## • Spam Learning & Sharing

ShareTech has a "Spam Learning and Sharing" mechanism, involving users sharing spam data. ShareTech's R&D team analyzes email behavior using big data algorithms. It helps enterprise users update spam information via shared data from other enterprises. It filters a wide range of email threats more accurately than traditional spam filtering.



#### • AI Spam (Optional)

Al SPAM employs a dual-stage process using segmented words in English and Chinese for precise spam detection. In the first stage, different types of segmented words are defined, including ads, pornography, entertainment, politics and finance, investment and financial management, money making, shopping, credit cards, procurement, fraud, and food ads.

The second stage involves further categorizing mails into EDMs, spam mails, phishing mails, normal mails, and notification mails based on content and sender behavior, achieving a 99.5% accuracy rate. It continuously learns new attack techniques to combat evolving threats, ensuring quick and accurate identification against malicious mails.



#### Protection Against Ransomware

Administrators can set rules to examine email subjects, attachments (zip/rar), and file extensions. Additionally, a built-in URL database is provided to block fast-spreading ransomware delivered through malicious attachments and URLs.

#### Sandstorm Malware Detection

Sandstorm effectively detects unknown advanced malware attachments, including docx, pptx, xlsx, pdf, zip, rar, etc. It identifies and quarantines suspicious emails before the system runs antispam and antivirus scans.

#### • Spam Learning & Sharing

ShareTech has a "Spam Learning and Sharing" mechanism, involving users sharing spam data. ShareTech's R&D team analyzes email behavior using big data algorithms. It helps enterprise users update spam information via shared data from other enterprises. It filters a wide range of email threats more accurately than traditional spam filtering.



#### •SPF/DKIM/DMARC

SPF filters out emails sent from illegal servers that spoof valid domains; DKIM prevents mails from being tampered with; DMARC, always used with SPF or DKIM, instructs the recipient server on "how to handle emails that do not pass SPF and DKIM." DMARC allows recipients to report relevant information and statistics, enhancing the accuracy of email authentication for both parties.

# **II. SYSTEM MANAGEMENT**

#### Hassle-Free Mail Migration

Through POP3 and IMAP, accounts and emails from the original mail server are automatically transferred without the need to enter usernames and passwords, reducing the hassle of creating accounts on the new server. Administrators can create accounts automatically, manually, or with an AD/LDAP server.

#### Decentralized Management

ShareTech Mail Server can limit every administrator's management permission and item, including mail records, user management, system management, logs, auditing, flow statistics, POP3 proxy, etc.

#### • Logs

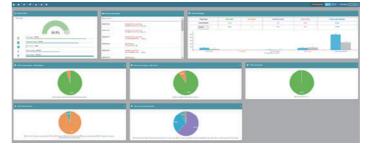
Comprehensive logs provide detailed records of Webmail user and administrator activities. There are various types of logs, including mails, system, SMTP, events, audits, blocks, etc.

#### Uninterruptible Power Supply (UPS)

The UPS system prevents data loss and damage by providing temporary emergency power during outages. Administrators can set the system to enter safe or power-off mode on low power. All services are stopped for a secure shutdown in safe mode; while in power-off mode, a manual restart is needed upon power restoration.

#### • Dashboard (Optional)

Dashboard turns data into readable charts and graphs. It provides real-time monitoring, threat intelligence statistics, user behavior analysis, email analysis, reports, etc.



#### • Eye Cloud

The centralized cloud platform provides a user-friendly interface for managing different ShareTech devices. Administrators can effortlessly configure, manage, monitor, and troubleshoot devices from any location. Additionally, Eye Cloud integrates with Line, reducing the management workload.

# III. BACKUP & RECOVERY

#### System Backup & Disaster Recovery

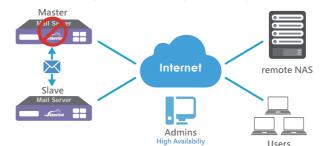
The USB slots on the ShareTech mail server can be used for system backups. After performing a full system backup with a USB HDD, if the local system hard drive fails, the system can be restored to its previous state by selecting the USB backup drive for booting. This method can replace tape drives for permanent system preservation.

#### Mail Record & Backup

All inbound and outbound emails, including attachments, are automatically backed up to the network neighborhood or a remote FTP server on a scheduled basis. Administrators can monitor email traffic by a quick search using keywords. For externally backed-up emails, the system can quickly search them as well.

#### • High Availability (HA)

ShareTech Mail Server offers HA (Active/Standby) to achieve nearly 100% uninterrupted email communication. When the master server fails, the slave server automatically takes over email processing tasks, becoming the primary device.



#### Offsite Backup

A company can choose to deploy mail servers at headquarters and branches or establish a backup mail server at a suitable offsite location, such as an ISP colocation center, for automatic switching during server failures.

A@sharetech.com.tw B@sharetech.com.tw Master Mail Server Headquarters Sync Slave Mail Server Headquarters Branch

# **IV. WEBMAIL & OTHERS**

#### Email Auditing

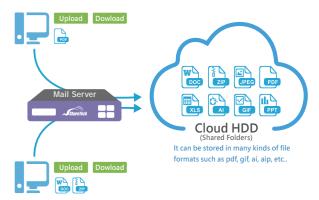
ShareTech Mail Server can filter out inappropriate mail behavior and contents defined by the corporate's policies. Policies can be set up, specifying under what circumstances an email will be allowed, blocked, quarantined, deleted, forwarded to the auditor, or more.

#### Webmail Two-Step Verification

ShareTech Webmail ensures account security with two-step verification, using LINE notifications, a backup email account, ShareTech Authenticator, or Google Authenticator for verification. Even if someone steals your password, the two-step verification keeps your account safe.

#### Cloud HDD

Webmail provides a space to share files. Users can quickly upload or download files via Webmail and set different permissions for each file. Information such as the downloader's usage time, account, and IP address is also recorded to ensure data security. When email attachments are too large, users can convert files into hyperlinks.



#### Calendar

ShareTech Webmail has an in-built calendar that can sync with Google Calendar, allowing users to view all schedules on the same page. Whether it is meeting, work, or personal time, scheduling becomes effortless.